

# Rapid Identity- First Log-in

This article outlines how to setup your Rapid Identity account and password for first time users.

If you need to reset your Rapid Identity password contact ITSS [itss@yesnet.yk.ca](mailto:itss@yesnet.yk.ca) or (867)667- 8535.

The first time you login to the portal – <https://portal.yesnet.yk.ca>

For the first login you must use a predetermined default password and then set a new one, steps below.

1. Enter your YESNet Portal login which must include @yesnet.yk.ca (usually firstname.lastname@yesnet.yk.ca)
2. Enter your default password
  1. **Staff** – Y+[First initial lowercase]+[employeeID]+[Last initial lowercase]+?  
Example where employee ID is 1234567 – Yh1234567j?
  2. **Students** – S+[First initial lowercase]+[Birth year (yyyy)]+[Birth day (dd)]+[Last initial lowercase]+!  
Example where birthdate is 08/31/1993 – Sh199331j!
3. Click the Go button
4. Click the blue text “[CLICK HERE to change your password](#)”
5. Follow prompts to set new password
6. Confirm login to <https://portal.yesnet.yk.ca> with new password
7. Please allow for a few minutes for system to sync to other services before attempting login

RapidIdentity

Login

henry.mccoy@yesnet.yk.ca

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Your password is expired and must be updated before continuing

[CLICK HERE to change your password.](#)  
Once you have reset your password, you can come back to this page and continue the authentication

Go

%expired\_password\_header%

RAPIDIDENTITY

[Add a description]

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Next

%powered\_by%